

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 22nd day of February'2025
C.G.No.210/2024-25/Nellore Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Between

Sri. N. Murali Krishna & Others,
S.R. Masthan Street, Shanthi Nagar,
Buchireddypalem, Nellore Dist.

Complainant

AND

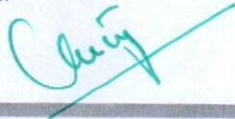
1. Superintending Engineer/O/Nellore
2. Dy.Executive Engineer/O/Buchireddypalem
3. Executive Engineer/O/Kovur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 05.12.2024 at Buchireddypalem stating that in their village they are suffering with low voltage problem.



02. The said complaint was registered as C.G.No.210/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they rectified the low voltage problem in the village of the complainant.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they rectified the low voltage problem in the village of the complainant. When we contacted the complainant through phone, he stated that subsequent to their complaint the respondents took steps to resolve low voltage problem and expressed their satisfaction about the action taken by the respondents. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22nd day of February'2025.

Chief 22/2/25

CHAIRPERSON

[Signature]
Member (Finance)
22/02/2025

[Signature] 24/2
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Chief
22/2/25

